

ABOUT YOUR STUDENT VENTRA CARD

IMPORTANT – RENEWING THE STUDENT REDUCED FARE ENTITLEMENT:

This card does not entitle you to the Student Reduced Fare indefinitely. You must renew your privileges in the fall prior to the start of each school year *(or in the late spring if you are attending summer school)*.

DON'T THROW YOUR VENTRA CARD AWAY WHEN SCHOOL ENDS

Once the school year is up, don't throw your Student Ventra Card away. You can keep riding at regular fares with your card. When you're back in school, you can renew the student reduced fare entitlement by:

- ◆ **Coming to the main office with your “Blue” Ventra card. We will renew the reduced fare entitlement by sending your card information to CTA. It will take a few days for it to be processed and the reduced student fare to become active. Please plan accordingly.**

TO PURCHASE A VENTRA STUDENT CARD OR IF YOUR CARD IS LOST, STOLEN, OR DAMAGED

You'll need to buy another Student Ventra Card to continue riding with the Student Reduced Fare if your Card is lost, stolen or damaged.

- ◆ **You can get a new Ventra Student Card from DePaul College Prep, in the main office, at the start of the new school year. Please note: We buy a limited number of cards and we may sell out during the school year.** If the old Card was registered, your parent or guardian can call 1.877.NOW.VENTRA to have your balance transferred to your new Card.
- ◆ Or use the New/Replacement Ventra Student Card order form at www.ventrachicago.com/students to order a new one. If the old Card was registered, there's a place on the form to request a balance transfer.

2018 SUMMER SCHOOL

Students enrolled in summer school are eligible to receive reduced student fares during the 2018 summer term. Discount fares are available Monday through Friday between 5:30 a.m. and 8:30 p.m. during the 2018 summer school session.

- ◆ **Please come to the main office with your “Blue” Ventra Student Card to renew the student reduced fare on your existing Card or by using the Renew Student Reduced Fare Riding Privileges form, which can be found at www.ventrachicago.com/students.**

- ◆ If you do not currently have a Ventra Student Card, you can buy a New/Replacement Ventra Student Card via the Ventra Card website www.ventrachicago.com/students.

WELCOME, STUDENT!

Please continue reading for important information about your Newly purchased Student Ventra Card and how to use it.

LOADING THE CARD

Your Student Ventra Card is active and can be used as soon as you **add transit value**. You can add transit value:

- Online at ventrachicago.com;
- Ventra App (*available for download through Google Play or in the App Store*);
- Ventra Vending Machines at CTA rail stations;
- Participating local Retailers (*use the Find A Retailer map on ventrachicago.com to find a location nearby*);
- Over the phone by calling 877-669-8368.

REGISTERING THE CARD

Your card is not automatically registered. Registering your card is optional but has many benefits including:

- protection of your transit value if your Card is lost or stolen;
- access to convenient account management features online or via the Ventra App; and
- e-mail notifications with important messages about your account.

Parents/students can register at ventrachicago.com or by calling 877-669-8368. If you already have a Ventra web account, simply log in and click on Register a Ventra Card. By following this process, you can add new cards to your existing account without having to create a separate online account. It does not matter whether the card is registered to the student or parent.

STUDENT VENTRA CARD BENEFITS

This card entitles you to the Student Reduced Fares for trips taken on CTA and Pace Monday thru Friday between 5:30AM and 8:30PM. You will automatically be charged the Full Fare outside of these times.

HOW TO USE THE CARD

With transit value added to your Ventra account, simply tap your Student Ventra Card on the Ventra readers to pay for train and bus fare (*including transfers*). Alternatively, to pay with cash/coins on buses, you can request the reduced fare and show the driver your Student Ventra Card. Please note that bus drivers cannot give change and transfers are not available when paying with cash.

GETTING HELP

Visit ventrachicago.com/students or call 877-669-8368 if you need more information or help.